

**Directions:** Match the definition on the right with the topic on the left. Each letter will only be used ONCE, but you WILL have letters left over.

1. Gifts and Gratuities
2. Objective Decision-Making/ Conflicts of Interest
3. Patient Confidentiality
4. Corporate Compliance Program
5. Code of Conduct
6. Sanctions for Non-Compliance
7. Reporting Requirements & Procedure
8. Anti-Retaliation/Whistleblower Protection
9. Enforcement and discipline
10. Compliance Risk Areas

- A. Covered Individuals who violate Nuvance Health's privacy and data security policies will be subject to disciplinary actions.
- B. Appropriate incentives to achieve compliance goals are established and disciplinary measures for Program violations are enforced.
- C. Every individual is expected to cooperate fully in the implementation of such policies or programs as requested and to comply fully with them.
- D. All Covered Individuals are required to promptly report compliance questions or concerns. Reports of compliance issues, concerns and Program violations may be done in person, by mail telephone and/or online.
- E. Good faith reporting can be made without fear of intimidation, retribution or any other form of retaliation.
- F. Written policies are in place to serve as the foundation of the Compliance & Ethics program ("Program").
- G. Recommendations and monitoring in conjunction with the relevant departments for the development of internally systems and directive, preventative and corrective controls.
- H. The solicitation of gifts, gratuities, favors or kickbacks is strictly prohibited.
- I. Nuvance Health expects that interests and commitments will be managed in a manner that does not harm the organization's operations or reputation.
- J. Commitment to conducting affairs in accordance with the highest ethical and legal standards.
- K. Information learned about a patient's medical treatment or condition is considered confidential as a matter of law and should be treated with particular care.

Name:

Department:

Affiliate:

Contact Phone:

